

# PAYING TOLLS ON THE TOLL ROADS

On **The Toll Roads**® (State Routes 73, 133, 241 and 261 in Orange County, California) all drivers pay tolls electronically while traveling at highway speeds.

With **FASTRAK**, **EXPRESSACCOUNT**® and the **ONE-TIME-TOLL**® payment option, there's a custom payment method that will work for every driver – no matter their method of payment, when they want to pay their toll and how much of California they intend to explore. Learn more at [TheTollRoads.com](http://TheTollRoads.com).

## Paying with FasTrak

Establish a prepaid account, pay tolls that are \$1 less than all other drivers pay and receive a transponder that allows you to pay tolls electronically on every tolled bridge, lane and road in California.

## Paying with a Charge ExpressAccount

Establish an account with no prepayment. Drive The Toll Roads and your daily tolls will be charged to your credit card. This account can only be used to pay tolls electronically on State Routes 73, 133, 241 and 261.

## Paying with a Prepaid ExpressAccount

Establish a prepaid account. Drive The Toll Roads and tolls will be deducted from your prepaid account. This account can only be used to pay toll(s) electronically on State Routes 73, 133, 241 and 261.

## Paying with an Invoice ExpressAccount

Establish an account with no prepayment. Drive The Toll Roads and receive a monthly invoice for your accumulated tolls. This account includes an invoice fee. This account can only be used to pay tolls electronically on State Routes 73, 133, 241 and 261.

## Paying online with One-Time-Toll

Within five days before or five days after driving The Toll Roads, use our website or free app to pay your toll(s) with a credit card. You cannot use One-Time-Toll to pay tolls on any other bridge, lane or road.

## What's the best way for visitors and infrequent users to pay tolls on The Toll Roads?

Visitors and infrequent users can pay tolls within five days before and 5 days after driving The Toll Roads using our One-Time-Toll payment option found at [TheTollRoads.com](http://TheTollRoads.com) and on our free app for Apple and Google Play devices.

If drivers are visiting family or friends, their license plate number can be temporarily added to their host's FasTrak or ExpressAccount, enabling them to drive The Toll Roads with no worries about paying online. If it is added to a FasTrak account, be sure to move the transponder into the car.

Most rental car companies will allow customers to pay tolls automatically through our participating rental car company program. Drivers can also register the rental vehicle online at [TheTollRoads.com/RentalTolls](http://TheTollRoads.com/RentalTolls) prior to their trip to avoid rental car company convenience fees.

## What do I do if I receive a violation notice in the mail?

If you drove The Toll Roads (State Routes 73, 133, 241 and 261) and did not pay your toll(s) using FasTrak, an ExpressAccount or the One-Time-Toll payment option, you will receive a violation notice in the mail.

The violation notice has easy-to-follow online payment instructions and information to help you resolve the violation quickly and easily.

To pay, dispute or monitor the status of a violation, please go to [TheTollRoads.com/violation](http://TheTollRoads.com/violation) and log in using the Reference and Violation Numbers located on the payment stub. Once you've completed the online form you will immediately see a confirmation that your resolution/dispute was received. Decisions on disputes are made and sent within seven business days.

## How can people who do not have a bank account or credit card drive and pay on The Toll Roads?

Customers have always been able to sign up for a FasTrak and prepaid and invoice ExpressAccounts

with cash by going to The Toll Roads' Irvine Customer Service Center near the Irvine Spectrum.

Customers may also replenish their FasTrak account, make an ExpressAccount payment and pay a violation with cash at authorized local payment centers throughout Southern California. Information is available on [TheTollRoads.com](http://TheTollRoads.com).

## How can I sign up?

- Online at [TheTollRoads.com](http://TheTollRoads.com)
- Using The Toll Roads free app found in the Apple and Google Play App Stores
- Calling The Toll Roads Customer Service Center at (949) 727-4800
- Visiting The Toll Roads Customer Service Center near the Irvine Spectrum and San Clemente (does not accept cash payments).
- FasTrak transponders containing free tolls are available for purchase at participating Costco and Albertsons locations.



# WHICH ACCOUNT IS RIGHT FOR YOU?

Sign Up and Drive Today!	FASTRAK®		EXPRESSACCOUNT®		ONE-TIME-TOLL®
	PREPAID	CHARGE	INVOICE	5 DAYS TO PAY	
	LOWEST TOLL	BUDGET AHEAD OF TIME	PAY AS YOU GO	PAY LATER	NO ACCOUNT NEEDED
I drive all over Southern California	✓				
I will only use the 73, 133, 241 and 261 Toll Roads*	✓	✓	✓	✓	✓
I also use the 91 Express Lanes	✓				
I also use the 10 & 110 Metro Express Lanes	✓				
I want to pay the lowest toll**	✓				
I don't want a transponder		✓	✓	✓	✓
I want to pay by credit card	✓	✓	✓	✓	✓
I want to pay with cash***	✓	✓		✓	
I use The Toll Roads regularly	✓	✓	✓	✓	
I use The Toll Roads once in a while		✓	✓	✓	
I don't want to pay additional fees****		✓	✓		✓
I want a business membership	✓				

\*ExpressAccount only valid on 73, 133, 241 and 261 Toll Roads in Orange County.

\*\* Toll rates with FasTrak membership are \$.45 to \$1.10 lower than other memberships.

\*\*\* You can pre-pay your FasTrak account or Prepaid ExpressAccount with cash.

\*\*\*\* FasTrak members spending more than \$25 per month per transponder will have the \$2 monthly account maintenance fee waived.

Sign up today at [TheTollRoads.com](http://TheTollRoads.com)

**The Toll Roads®**

**CURRENT FASTRAK ACCOUNTHOLDERS - NO ACTION REQUIRED.  
REMEMBER TO KEEP YOUR TRANSPONDER ON YOUR WINDSHIELD AT ALL TIMES.**